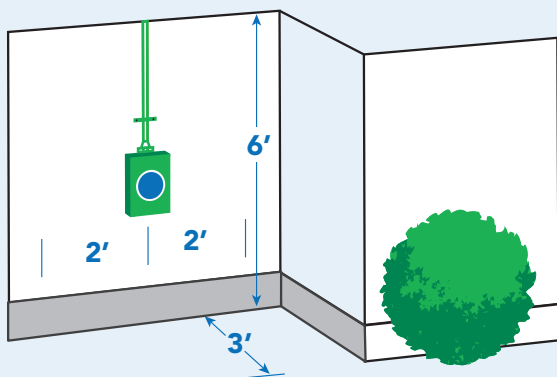
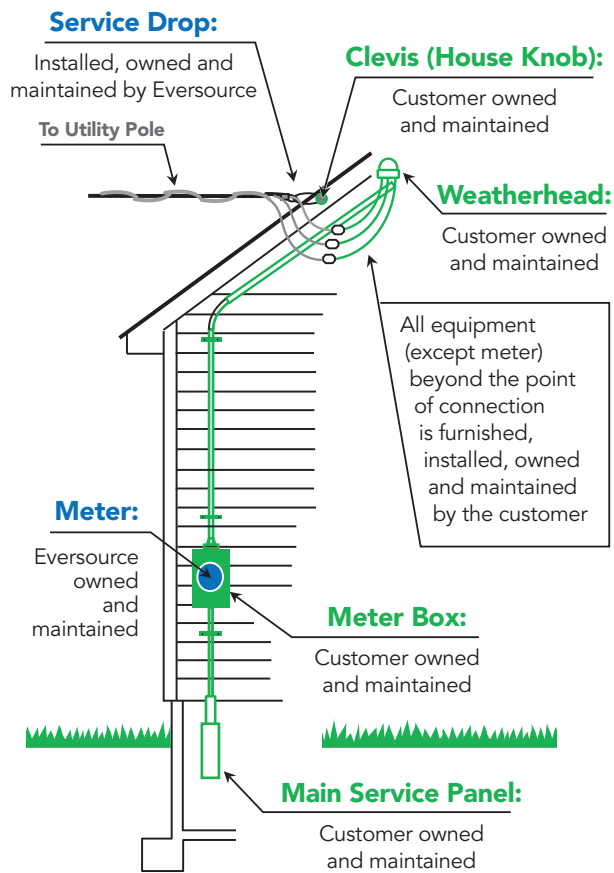


In the event your home's electrical equipment is damaged, you may have questions regarding which parts of your electric service are privately owned, which parts are maintained by Eversource, and what the proper clearances are for safe meter access.

Who Owns What

- Eversource maintains the electric poles, wires and other equipment you see along your street, ending at the service drop (see diagram, right). Eversource also repairs any damage to the meter itself.
- The wires and equipment that run from the service drop into a residence are the responsibility of the customer.

If you have damage to the wires or equipment after the service drop, please contact a licensed and insured electrical contractor to perform the necessary repairs. In a storm situation, this will expedite your service restoration as the damaged equipment will need to be fixed prior to Eversource reconnecting the power lines to your home.



Required Meter Clearances

- For safe meter access, a clearance of four feet wide by three feet deep by six feet high is required (see diagram, left). Please keep shrubs, debris, fences and other structures clear of this area.

For your safety and ours, do not tamper with the electric meter, its seals or connections. It's dangerous and against the law.

Contact Us

If you have any questions, please call Eversource at **800-286-2000**, or refer to the Information and Requirements booklet at eversource.com.